



Interactive Driver and Vehicle Records (IDVR) Web Access

User Guide

Version 7.6

Tyler Maryland in partnership with
the MDOT Motor Vehicle Administration

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Introduction

This document provides a high-level overview on interfacing with the standard record interface for the state of Maryland. As with the existing MDOT MVA system, this system may be unavailable to process search requests during maintenance windows.

Users must be authorized within the scope of the Driver Privacy Protection Act (DPPA) and have a subscription with Tyler Maryland to the Interactive Driver & Vehicle Record Access service to access MDOT MVA records.

Changes in this document:

- Revisions to the below sections/pages:
 - Tyler Maryland brand updates

Overview

The Interactive Driver and Vehicle Record Access service is a web-based application which allows authorized customers to access driver and vehicle records in real time. The service location is located at the following URL: <https://egov.maryland.gov/mva/idvr/>

Maintenance Windows

This service is unavailable to process requests during server downtimes. Current Tyler Maryland scheduled downtimes are:

- Nightly: 12:00AM – 12:30 AM EST
- Sunday: 6:00AM – 11:00 AM EST
- The second Saturday of every month from 11:00PM until 5:00 AM EST
- Tuesday and Thursday 5:00 PM EST

Setting up Your User Account

Primary Account Holders

The primary account holder will receive login credentials in an email from noreply@egov.com. After receiving the username, click on the link in the email to create a password. After the account has been successfully setup, the primary account holder can begin record retrieval.

Registered Account Users

The primary account holder for each entity will register additional user. Once completed, registered account holders will receive an invitation email from noreply@egov.com to setup a user ID corresponding to the associated email address. Each registered account user will need to click on the link in the email to create a user ID and password. After the account has been successfully setup, the registered user can begin record retrieval.

Password Requirements:

Passwords must be a minimum length of 8 characters to follow industry standards for security. Password may not contain any part of your username and/or last name and must contain 3 of the following:

- Uppercase
- Lowercase
- Number
- Special Character

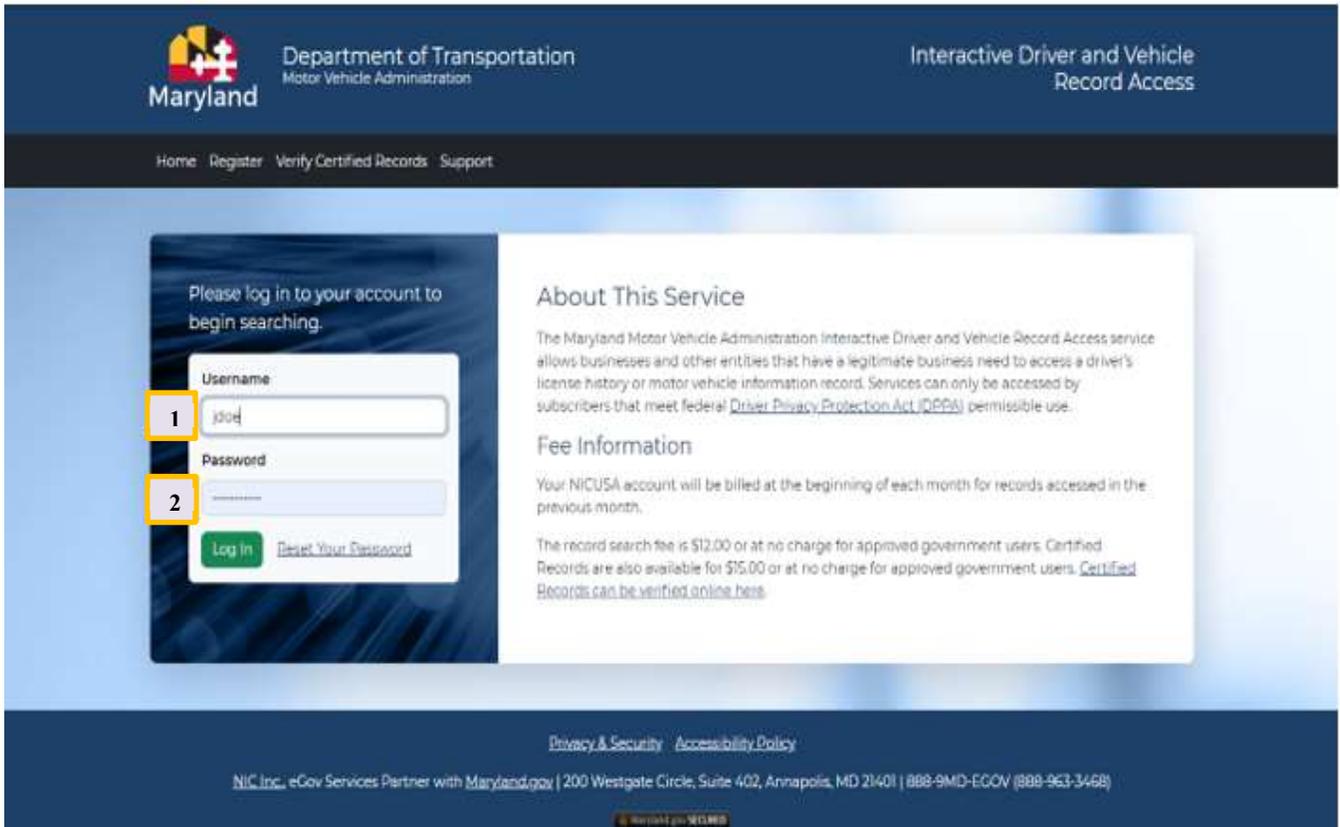
Record Fees

Records are priced at \$12.00 per non-certified driver or vehicle record and a \$15.00 per record fee for certified driver records, regardless of the number of pages contained in each record. ***Government agencies are not charged.*** Like most states, Maryland charges a record fee for "NO DRIVER RECORDS FOUND" and "NO VEHICLE RECORDS FOUND". The MDOT MVA recognizes a requester might possibly enter a typo to cause a "no record found", however, in most cases, the requester requires confirmation of the fact that there is no record for an individual.

Invoices are mailed/e-mailed to customer at the beginning of each month for the previous month's transactions. Payment is due upon receipt of the monthly invoice. Interruption to service occurs if payment is not received by Tyler Maryland within 20 days of the date of the invoice. If payment is received following a termination, Tyler Maryland determines eligibility for reinstatement.

Using the Interactive Driver and Vehicle Records Access Application

Log in and Search Options



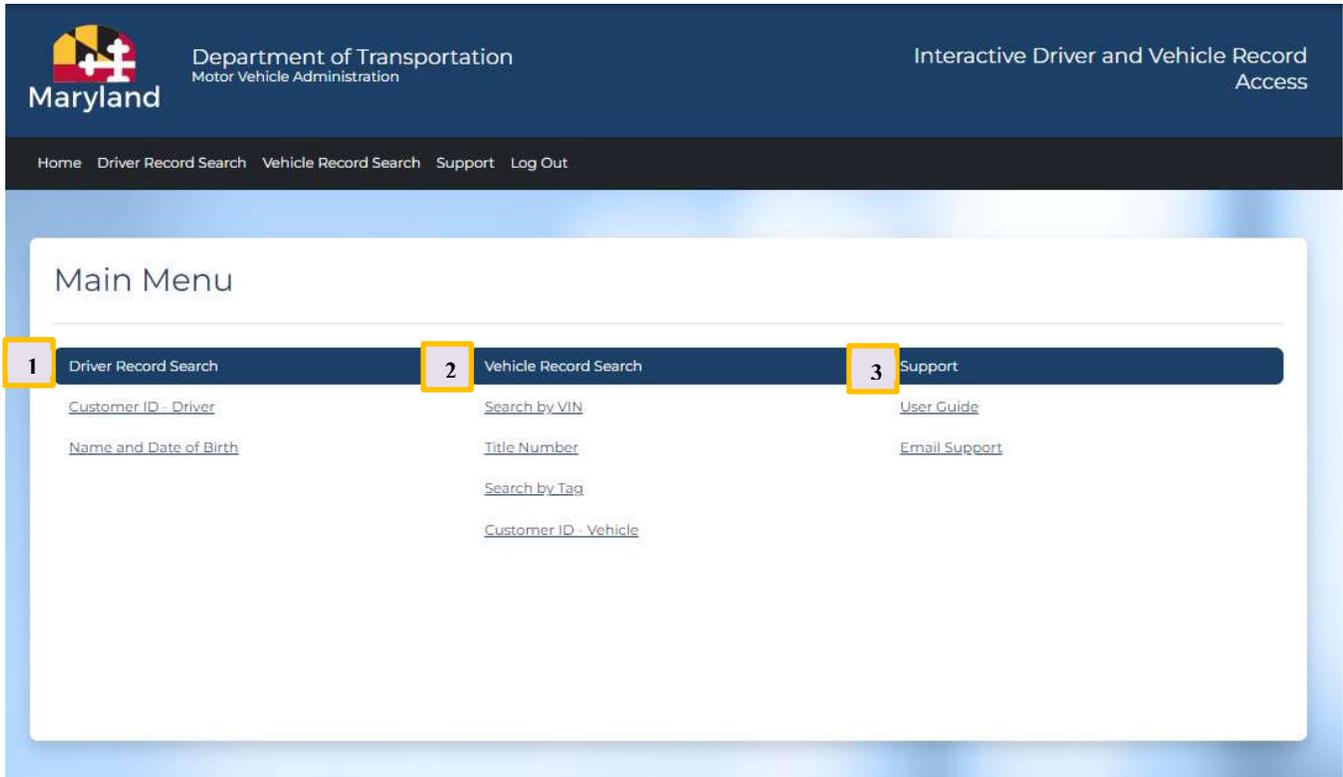
** Please note resulting records are not stored in the user interface, nor will a user have access to previously accessed records.

| | Field Name | Description | Example |
|-----|------------|---|-----------|
| (1) | Username | Username associated with the user account | jdoe3456 |
| (2) | Password | Password associated with the user account | Pa55word! |

Table 1: Log In fields

Transaction Selection Main Menu

After successful login, options to access Maryland Driver and Vehicle records will display.



The user has options to perform:

- (1) **Driver Record Search:**
 - a. Search by **Customer ID**
 - b. Search by **Name** and **Date of Birth** (Using DPPA 13, this is not an option)
- (2) **Vehicle Record Search:**
 - a. Search by **VIN**
 - b. Search by **Title Number**
 - c. Search by **Tag**
 - d. Search by **Customer ID or FEIN (Federal Tax Identification Number)**
- (3) Access **Customer Support** options:
 - a. Access **User Guide**
 - b. Access Customer Support by **Email**

Driver Record Search

Driver's Record Search by MD ID or DLN

This option allows customers to search for and retrieve a Maryland Complete Driving Record or a 3-Year Driver Record using the Customer ID as the search criterion. Complete driving history records are available to authorized subscribers only. Please contact the Tyler Maryland customer support team for more information.

Driver Record Search

By Customer ID

Enter the Customer ID (i.e.:MD12345678900)

* indicates a required field.

1 Customer ID:

2 Control ID
Displays on record and billing history.

3 Permissible DPPA use

(1) For use by any government agency in carrying out its functions.

(6) For use by any insurer or insurance support organization.

(9) For use by a CDL employer or its agent or insurer.

4 Driving Record Type

Complete Driving Record, Non-Certified: \$0.00

36-Month Driving Record, Non-Certified: \$0.00

Complete Driving Record, Certified: \$0.00

36-Month Driving Record, Certified: \$0.00

Include driver photo/signature, if available.
Citation "§ 12-111(b)(6)"

5 Certified Record Notes

- Certified records are only available as a PDF file and contain the Maryland state seal, an authorized signature, date and certification number.
- Certified records can be verified by entering the number through the link printed on the record.
- A certified record is only available through the Driver License Number search and is delivered only if a valid driver record is found. Please note that you will still be charged for the search if no record is found.

Search You will be charged **\$0.00** for this search.

| | Field Name | Description | Example | Length |
|-----|--------------------------------|---|--------------------------------|--------|
| (1) | Customer ID | (Required) The Maryland Customer ID for the driver record to be retrieved. No punctuation or spaces allowed. | MD12345678900 A999999999999 | 13 |
| (2) | Reference Code | (Optional) Control Identifier tying the transaction back to your business purpose for accessing the record. A string value up to 32 characters in length consisting of letters, numbers, spaces, or the following special characters: -. #@ | N14-34543 | 32 |
| (3) | Permissible DPPA Use | (Required) The DPPA Reason for this specific request. | N/A | N/A |
| (4) | Driving Record Type | (Required) Indicates what kind of driver record is to be accessed during the specific search. | N/A | N/A |
| (5) | Include Driver Photo/Signature | Selection will default based on eligibility. Selection should be made based on need for photo and signature. | N/A | N/A |

Table 2: Driver Search by Driver's License Number Fields

Driver Record by Name Search



Department of Transportation
Motor Vehicle Administration

Interactive Driver and Vehicle
Record Access

Home Driver Record Search Vehicle Record Search Support Log Out

Driver's Record Search by Name ?

Enter identifying information of a driver. Enter more information to narrow your search. * Indicates a required field.

| | | | |
|---|------------|---|---------------------------|
| 1 | First Name | 2 | Middle Initial |
| 3 | *Last Name | 4 | Birth Date |
| 5 | Zip Code | | Control ID ? |

Displays on record and billing history.

Permissible DPPA use

7

- (1) For use by any government agency in carrying out its functions.
- (2) For use in connection with matters of motor vehicle or driver safety and theft.
- (3) For use in the normal course of business by a legitimate business.
- (4) For use in connection with any Federal, State, or local court.
- (5) For use in research activities, and for use in producing statistical reports.
- (6) For use by any insurer or insurance support organization.
- (7) For use in providing notice to the owners of towed or impounded vehicles.
- (8) For use by any licensed private investigative agency or licensed security service.
- (9) For use by a CDL employer or its agent or insurer.
- (10) For use in connection with the operation of private toll transportation facilities.
- (11) For any other use in response to requests for individual motor vehicle records.
- (12) For bulk distribution for surveys, marketing or solicitations.
- (13) For use by any requester, with written consent of the individual.
- (14) For any other use specifically authorized under the law of the State that holds the record.

Driving Record Type

8

- Complete Driving Record, Non-Certified: \$0.00 ?
- Complete Driving Record, Non-Certified: \$0.00 ?
- 36-Month Driving Record, Non-Certified: \$0.00 ?

9 Include driver photo/signature, if available.
Citation "§ 12-111(b)(6)"

Search You will be charged **\$0.00** for this search.

Search for and retrieve a Maryland Complete Driving Record or a 3-Year Driver Record using the driver’s Name. Complete driving history records are available to authorized subscribers only. Please note that it is possible to receive a list of multiple drivers. When this occurs, you will be charged for the search. One detailed record is included in the price for this search. The list will include Name, Birth Date, Driver’s License Number, City, Zip Code, Race and Gender fields.

**(Using DPPA 13, Driver Search by Name is not an option)*

| | Field Name | Description | Example | Length |
|-----|--------------------------------|--|-----------|--------|
| (1) | First Name | (Required) The first name or first initial of the driver | John | |
| (2) | Middle Initial | (Optional) The middle initial of the driver | B | |
| (3) | Last Name | (Required) The last name of the driver | Doe | |
| (4) | Birth Date | (Optional) The birth date of the driver | | |
| (5) | Zip Code | (Optional) The zip code associated with the driver's address | 12345 | 5 |
| (6) | Control ID | (Optional) Control Identifier tying the transaction back to your business purpose for accessing the record. A string value up to 32 characters in length consisting of letters, numbers, spaces, or the following special characters: -.#@ | N14-34543 | 32 |
| (7) | Permissible DPPA Use | (Required) The DPPA Reason for this specific request. Please note DPPA 9 cannot utilize this search method. | N/A | N/A |
| (8) | Driving Record Type | (Required) Indicates what kind of driver record is to be accessed during the specific search. | N/A | N/A |
| (9) | Include Driver Photo/Signature | Selection will default based on eligibility. Selection should be made based on need for photo and signature. | N/A | N/A |

Table 3: Driver’s Record Search by Name fields

Results

A search by name may result in multiple driving records being found. In this instance, the user should select the correct driving record from the list provided to view the detailed driving record.

Driver's Record Search

By Name & Date of Birth 

Multiple drivers were found. Please select the driving record from the list below. The detailed record is already included in the price of this search.

| Actions | Name | Birth Date | Customer ID | City | Zip Code | Race | Gender |
|------------------------|------------------|------------|---------------|-------------|-----------|--------|--------|
| Select | DOE, JOHN | 1/1/1900 | D000429000001 | BETHESDA | 208520000 | | |
| Select | DOE, JOHN | 7/31/1946 | D000429000599 | GLEN BURNIE | 210621000 | | |
| Select | DOE, JOHN | 5/12/1950 | D000429000361 | GLEN BURNIE | 210621000 | ISLAND | UNSPEC |
| Select | DOE, JOHN | 3/3/1955 | D000429000165 | GLEN BURNIE | 210610000 | | |
| Select | DOE, JOHN | 1/1/1961 | D000429000003 | GLEN BURNIE | 210621000 | BLACK | MALE |
| Select | DOE, JOHN | 1/23/1965 | MD10271990650 | BALTIMORE | 212063139 | | |
| Select | DOE, JOHN | 1/1/1975 | D000429000004 | GLEN BURNIE | 210621000 | | |
| Select | DOE, JOHN | 1/2/1977 | D000429000008 | GLEN BURNIE | 210621000 | | |
| Select | DOE, JOHN | 4/8/1978 | D000429000275 | GLEN BURNIE | 210610000 | | |
| Select | DOE, JOHN | 10/16/1986 | MD10272399972 | BLADENSBURG | 207101566 | | |
| Select | DOE, JOHN | 1/1/1995 | D000429000006 | GLEN BURNIE | 210621000 | WHITE | MALE |
| Select | DOE, JOHN | 1/30/2009 | D000429000080 | GLEN BURNIE | 210621000 | | |
| Select | DOE, JOHN A | 1/1/1930 | D000429031000 | GLEN BURNIE | 210621000 | | |
| Select | DOE, JOHN B | 7/7/2002 | MD10271990652 | GLEN BURNIE | 210611938 | | |
| Select | DOE, JOHN C, 4TH | 5/27/1952 | D000429125399 | GLEN BURNIE | 210621000 | | |
| Select | DOE, JOHN D | 5/23/1949 | MD10271990655 | BALTIMORE | 212392024 | | |
| Select | DOE, JOHN J | 3/2/1977 | D000429000162 | GLEN BURNIE | 210610000 | | |
| Select | DOE, JOHN K, 2ND | 2/1/1987 | D000429460086 | GLEN BURNIE | 210621000 | | |
| Select | DOE, JOHN T | 11/9/1955 | MD10274161354 | SALISBURY | 218014904 | | |

** Please note resulting records are not stored in the user interface, nor will a user have access to previously accessed records.

How to Interpret the Driving Record

Driver's Record Search by Name ❗

🔍 New Search

🖨️ Print

📄 Download PDF



Driving Record Information - Past 36 Months

1

Search Summary

| Transaction Id | Report Time | First Name | Last Name | Customer ID |
|----------------|-------------------------|------------|-----------|---------------|
| 000005N9VR | 9/7/2023 1:18:48 PM EDT | John | doe | D000429000001 |

2

Customer Information

| Customer ID | Name | Address | Height | Weight | Race | Sex | Date of Birth |
|---------------|----------|---|--------|--------|------|-----|---------------|
| D000429000001 | JOHN DOE | 2 GLEN AVE BETHESDA, MONTGOMERY COUNTY, MD 20852-0000 USA | | | | | 1/1/1900 |

3

Driving Privilege Status

DRVELG

Current CDL Status

DRVELG

4

Driver Photo/Signature, if available



Name: **JOHN DOE**
Customer ID: **D000429000001**

Driver's License Information

| License Class Code | Graduated Lic. Type | License Type | License Duplicate | Document | Issue Date | Original Issue Date | Expiration Date |
|--------------------|---------------------|--------------|-------------------|----------|------------|---------------------|-----------------|
| NO MD LIC | | | | | | | |
| CDL Endorsement | | | | | | | |

5

Total Points: 0

| Field Name | Description |
|---------------------------------|---|
| Description | Notes on record for the address change |
| Name Changes | |
| Date | Date the name change was recorded |
| Description | Notes on record for the name change |
| Previous Names | Notes on previous names for the driver |
| (3) | Driver's License Information |
| License Class Code | See Table 8 below |
| Graduated License Type | See Table 5 below |
| License Type | See Table 6 below |
| License Duplicate | This is the second field that is concatenated with LICENSETYPE (length of 1) to get the complete license type. Valid values for both together are: C, CG, CR, DG, D1, D2, D3, D4, D5, D6, D7, D8, D9, D10, G, N, NC, ND, NG, N1, N2, N3, R, and RG |
| Document | REALID – Real ID NRID – Non-Real ID TEMP – Temporary License |
| Issue Date | Date license was issued. MM-DD-YYYY format. |
| Original Issue Date | Original license issue date. MM-DD-YYYY format |
| Expiration Date | Date license expires. MM-DD-YY format. |
| CDL Endorsement | CDL Drivers ONLY H – Hazmat Endorsement N – Tanker Endorsement P – Passenger Endorsement S – School Bus Endorsement T – Double/Triples Endorsement X – Hazmat / Tanker Endorsement |
| Restrictions | See Table 7 below |
| Special Restrictions | None or B (glasses/corrective lenses) |
| Restriction Details | |
| License Class | |
| Restriction Code | See Table 7 below |
| Description | See Table 7 below |
| Restriction Start Date | Effective start date for the restriction |
| Restriction End Date | Effective end date of the restriction |
| Suspension / Revocation History | |
| Effective Date | Date of Suspension or Revocation |
| Suspension Type | Type of Suspension or Revocation |
| Reason | Reason for suspension or revocation |
| Jurisdiction | State of jurisdiction when suspended or revoked |
| Extent | Extent of impact |
| Restored Date | Product restoration date |
| (4) | Driver's License History and Convictions |

| | Field Name | Description |
|-----|--|--|
| | Violation Date | Date of violation or date of administrative action |
| | Conviction Date | Conviction date |
| | Summary | Variable column where notations up to 15 characters may appear, which may include the district court code |
| | Description | Written description of violation or administrative action |
| | Points | Number of points assessed for traffic violation (points assessed to moving violations are deleted from a record two (2) years from the violation date) |
| (5) | Total Points | Total Accumulated Active Points |
| (6) | Probation Before Judgement (PBJ) Records | |
| | Violation Date | Date of violation or date of administrative action |
| | Trial Date | Date of trial |
| | Summary | Summary code of PBJ |
| | Description | Description of PBJ |
| | Expiration Date | Expiration of Probation |
| (7) | Administrative Per Se Records | |
| | Date | Date of violation or date of administrative action |
| | Summary | Summary code for administrative action |
| | Description | Description of administrative action |

Table 4: Driving Record History Field Names and Descriptions

Vehicle Registration Record Search

Vehicle Search by VIN

Search for and retrieve a Maryland vehicle record using the vehicle's VIN as the search criterion.

Vehicle Record Search By VIN

* Indicates a required field.

1 VIN Number

2 Control ID

Displays on record and billing history.

Permissible DPPA use

3

- (1) For use by any government agency in carrying out its functions.
- (2) For use in connection with matters of motor vehicle or driver safety and theft.
- (3) For use in the normal course of business by a legitimate business.
- (4) For use in connection with any Federal, State, or local court.
- (5) For use in research activities, and for use in producing statistical reports.
- (6) For use by any insurer or insurance support organization.
- (7) For use in providing notice to the owners of towed or impounded vehicles.
- (8) For use by any licensed private investigative agency or licensed security service.
- (9) For use by a CDL employer or its agent or insurer.
- (10) For use in connection with the operation of private toll transportation facilities.
- (11) For any other use in response to requests for individual motor vehicle records.
- (12) For bulk distribution for surveys, marketing or solicitations.
- (13) For use by any requester, with written consent of the individual.
- (14) For any other use specifically authorized under the law of the State that holds the record.

Search You will be charged \$0.00 for this search.

| | Field Name | Description | Example | Length |
|-----|----------------------|--|-------------------|--------|
| (1) | VIN Number | (Required) The VIN Number for the vehicle record to be retrieved Must be between 1 and 19 characters in length and contain only numbers and letters. No punctuation or spaces allowed. | 1M8GDM9AXKP042788 | 19 |
| (2) | Control ID | (Optional) Control Identifier tying the transaction back to your business purpose for accessing the record. A string value up to 32 characters in length consisting of letters, numbers, spaces, or the following special characters: -.#@ | N14-34543 | 32 |
| (3) | Permissible DPPA Use | (Required) The DPPA Reason for this specific request. | N/A | N/A |

Table 10: Vehicle Record Search by VIN fields

Vehicle Search by Title Number

Search for and retrieve a Maryland vehicle record using the vehicle's Title Number as the search criterion.

Vehicle Record Search By Title *

* Indicates a required field.

1 Title Number

2 Control ID *

Displays on record and billing history.

Permissible DPPA use

3

- (1) For use by any government agency in carrying out its functions.
- (2) For use in connection with matters of motor vehicle or driver safety and theft.
- (3) For use in the normal course of business by a legitimate business.
- (4) For use in connection with any Federal, State, or local court.
- (5) For use in research activities, and for use in producing statistical reports.
- (6) For use by any insurer or insurance support organization.
- (7) For use in providing notice to the owners of towed or impounded vehicles.
- (8) For use by any licensed private investigative agency or licensed security service.
- (9) For use by a CDL employer or its agent or insurer.
- (10) For use in connection with the operation of private toll transportation facilities.
- (11) For any other use in response to requests for individual motor vehicle records.
- (12) For bulk distribution for surveys, marketing or solicitations.
- (13) For use by any requester, with written consent of the individual.
- (14) For any other use specifically authorized under the law of the State that holds the record.

Search

You will be charged **\$0.00** for this search.

| Field Name | Description | Example | Length |
|--------------------------|--|-----------|--------|
| (1) Title Number | (Required) The Title Number for the vehicle record to be retrieved. Must be 8 digits OR a letter followed by 7 digits. No punctuation or spaces allowed. | 12345678 | 8 |
| (2) Control ID | (Optional) Control Identifier tying the transaction back to your business purpose for accessing the record. A string value up to 32 characters in length consisting of letters, numbers, spaces, or the following special characters: -.#@ | N14-34543 | 32 |
| (3) Permissible DPPA Use | (Required) The DPPA Reason for this specific request. | N/A | N/A |

Table 11: Vehicle Record Title Number search fields

Vehicle Search by Tag Number

Search for and retrieve a Maryland vehicle record using the vehicle's Tag Number as the search criteria.

Vehicle Record Search By Class and Tag Number *

* Indicates a required field.

1 Tag Number

2 Vehicle Class
(Optional)

3 Control ID *
(Optional on record and billing history)

4 Permissible DPPA use

- (1) For use by any government agency in carrying out its functions.
- (2) For use in connection with matters of motor vehicle or driver safety and theft.
- (3) For use in the normal course of business by a legitimate business.
- (4) For use in connection with any Federal, State, or local court.
- (5) For use in research activities, and for use in producing statistical reports.
- (6) For use by any insurer or insurance support organization.
- (7) For use in providing notice to the owners of towed or impounded vehicles.
- (8) For use by any licensed private investigative agency or licensed security service.
- (9) For use by a CDL employer or its agent or insurer.
- (10) For use in connection with the operation of private toll transportation facilities.
- (11) For any other use in response to requests for individual motor vehicle records.
- (12) For bulk distribution for surveys, marketing or solicitations.
- (13) For use by any requester, with written consent of the individual.
- (14) For any other use specifically authorized under the law of the State that holds the record.

You will be charged **\$0.00** for this search.

| Field Name | Description | Example | Length |
|--------------------------|---|---------------------|--------|
| (1) Tag Number | (Required) The Tag Number for the vehicle to be retrieved. A string value up to 7 characters in length consisting only of letters and numbers. No punctuation or spaces allowed. | 1ABC23 -or- 1AB2345 | 3 |
| (2) Vehicle Class | (Optional) The Vehicle Tag Class for the vehicle to be retrieved. <i>NOTE: You must supply the correct class code to receive an accurate result. If you are unclear on which class code is appropriate, please contact the MDOT MVA for assistance at 410-787-7758.</i> | ABY | 7 |
| (3) Control ID | (Optional) Control Identifier tying the transaction back to your business purpose for accessing the record. A string value up to 32 characters in length consisting of letters, numbers, spaces, or the following special characters: -.#@ | N14-34543 | 32 |
| (4) Permissible DPPA Use | (Required) The DPPA Reason for this specific request. | N/A | N/A |

Table 12: Vehicle Record Tag Number search fields

Vehicle Search by Customer ID

Search for and retrieve Maryland vehicle record(s) using the owner’s Customer ID or FEIN (Federal Tax Identification Number) as the search criterion.

| | Field Name | Description | Example | Length |
|-----|----------------------|--|---|--------|
| (1) | Customer ID or FEIN | (Required) The Customer ID or FEIN (Federal Tax Identification Number) for the driver record to be retrieved. Must be a letter followed by 12 digits. No punctuation or spaces allowed. | MD12345678900 A999999999999 123456789 | 13 |
| (2) | Control ID | (Optional) Control Identifier tying the transaction back to your business purpose for accessing the record. A string value up to 32 characters in length consisting of letters, numbers, spaces, or the following special characters: -.#@ | N14-34543 | 32 |
| (3) | Permissible DPPA Use | (Required) The DPPA Reason for this specific request. | N/A | N/A |

Table 13: Vehicle Record Search by Driver's License Number search fields

Multiple Results

A search by Customer ID *may* result in more than one vehicle associated with the owner.

1 All Records Active Records Inactive Records

2

| Title | Class | Make | Year | Expiration | Active |
|--------------------------|-----------------------------|------|------|------------|--------|
| <input type="checkbox"/> | G - Trailer or Semi-Trailer | FRRV | 2021 | 7/31/2024 | Yes |
| <input type="checkbox"/> | M - Multipurpose Vehicle | GMC | 2015 | 3/31/2024 | Yes |
| <input type="checkbox"/> | M - Multipurpose Vehicle | HYUN | 2006 | 12/31/2023 | Yes |
| <input type="checkbox"/> | OR - Off-Road Vehicle | YAMA | 2017 | | Yes |
| <input type="checkbox"/> | E - Truck | GMC | 2021 | 3/31/2024 | Yes |
| <input type="checkbox"/> | E - Truck | FORD | 1997 | 9/30/2002 | No |
| <input type="checkbox"/> | M - Multipurpose Vehicle | FORD | 1995 | 11/30/2002 | No |
| <input type="checkbox"/> | E - Truck | GMC | 2021 | 8/25/2021 | No |

3 View Records

Q New Search

** Please note resulting records are not stored in the user interface, nor will a user have access to previously accessed records.

| | Field Name | Description | Example | Length |
|-----|------------------------|---|-----------|--------|
| (1) | Select Records | Buttons user can use to select all of a type (active, inactive or all) of vehicle record(s) to view the detailed vehicle record. NOTE: Users are charged for the search, but one detailed driving record may be viewed at no additional charge. | | |
| (2) | Vehicle Records | For each matching record, the Title, Class, Make, Year, Expiration and Status of the vehicle is included | N14-34543 | 32 |
| (3) | View Records or Cancel | After selecting one or more vehicles to view, the customer selects the View Records button. If the customer does not | | |

| | Field Name | Description | Example | Length |
|--|------------|--|---------|--------|
| | | wish to view any detailed records, the customer selects the Cancel button. | | |

Table 14: Multiple Matches Selection Options

How to Interpret the Vehicle Record



Maryland Motor Vehicle Record Information

1

Search Summary

| Transaction ID | Report Time | Customer ID | Selected VIN(s) |
|----------------|-------------------------|-------------|-----------------|
| DD0005N4BL | 9/1/2023 1:32:54 PM EDT | | |

2

Vehicle Information

| Tag Number | Sticker Number | Expiration | Class | Title Number | VIN | Year | Make | Body | Fuel Type |
|-----------------------|-----------------------|----------------------|------------|-----------------|-----------------|------|------|------|-----------|
| Verification Code | Gross Combined Weight | Gross Vehicle Weight | Exceptions | Registration ID | Inspection Date | | | | |
| ZHTZPJ | 0 | 10000 | | 2144911 | | | | | |
| MVA Use Only | | | | | | | | | |
| Administrative Action | | | | | | | | | |

3

Title Information

| Title Number | Title Printed Date | Previous Title Number | Previous Title State |
|--------------|--------------------|-----------------------|----------------------|
| | | | |

4

Previous Information

| Prev Class | Prev Tag | Odometer | Odometer Code |
|------------|----------|----------|---------------|
| | | 0 | |

5

Emission Information

| Inspection Status | Inspection Date | Expiration Date |
|-------------------|-----------------|-----------------|
| EXEMPT | | 8/14/2024 |

6

Insurance Information

| Insurance Company | Policy Number | Insurance Commence | Cancelled Date | Expiration Date |
|-------------------|---------------|--------------------|----------------|-----------------|
| | | | | |

7

Owner Information

| Customer ID | Name |
|-------------|------|
| | |

Co-Owner Information

| Customer ID | Name |
|-------------|------|
| | |

8

Address Information

| Address 1 |
|-----------|
| |

Lienholder Information

| Lienholder | Start Date | Release Date | Lienholder Address |
|------------|------------|--------------|--------------------|
| | | | |

-- End of Record --

Go to Top

** Please note resulting records are not stored in the user interface, nor will a user have access to previously accessed records.

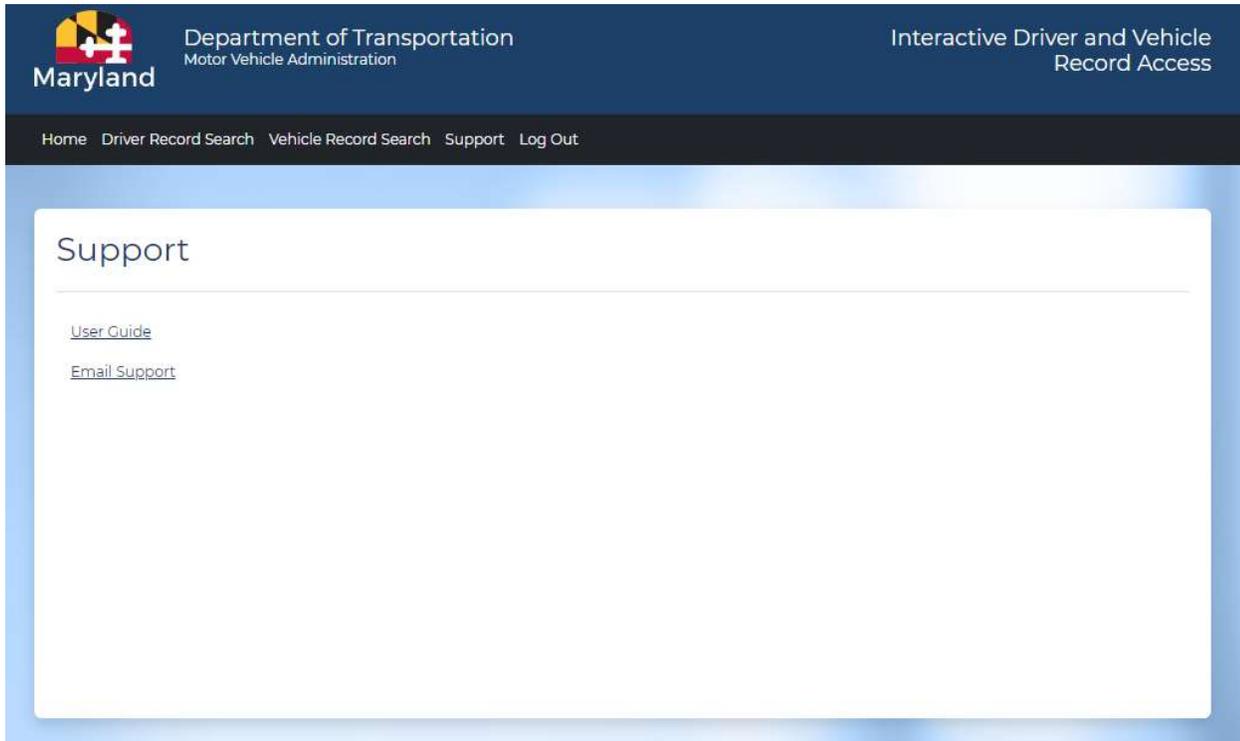
| | Field Name | Description |
|-----|--------------------------------|---|
| (1) | Search Summary | Displays the customer's search parameters |
| | Transaction Id | Transaction Identifier generated by the application |
| | Report Time | Date and time the search was processed |
| | Control Id | The Control Identifier tying the transaction back to your business purpose for accessing the record |
| | Search Criteria | Provides the specific search criteria as input by the customer |
| (2) | Vehicle Information | |
| | Tag Number | The tag number associated with the vehicle |
| | Sticker Number | |
| | Expiration | The month and year for vehicle tag registration expiration |
| | Class | |
| | Title Number | |
| | VIN | The VIN number associated with the vehicle |
| | Year | The vehicle's manufacture year |
| | Make | The vehicle make |
| | Body | |
| | Vehicle Fuel Type | Vehicle Fuel Type |
| | Registration Verification Code | Registration Verification Code |
| | Gross Combined Weight | |
| | Gross Vehicle Weight | |
| | Exception | |
| | Inspection Date | |
| | MDOT MVA Use Only | |
| | Administrative Action | |
| | Sub Tags Issued | |
| (3) | Title Information | |
| | Title Number | |
| | Title Printed Date | |
| | Previous Title Number | |
| | Previous Title State | |
| (4) | Previous Information | |
| | Prev Class | |
| | Prev Tag | |
| | Odometer | |
| | Odometer Code | |

| | Field Name | Description |
|-----|---------------------------------|----------------------------|
| (5) | Emissions Information | |
| | Inspection Status | |
| | Inspection Date | |
| | Expiration Date | |
| (6) | Insurance Information | |
| | Insurance Company | |
| | Policy Number | |
| | Insurance Start Date | |
| | Insurance Expiration | |
| | Insurance Cancellation | |
| (7) | Owner Information | |
| | Customer ID | The owner's Customer ID |
| | Name | The owner's name |
| | Co-Owner Information | |
| | Customer ID | The co-owner's Customer ID |
| | Name | |
| (8) | Address Information | |
| | Address Information | The owner's address |
| | Lienholder Information | |
| | Lienholder | |
| | Lienholder Address | |
| | Date | |
| | Administrative Action (History) | |

Table 15: *Vehicle Record Field Names and Descriptions*

Support

The following online support options are available via the Interactive Driver and Vehicle Record Access application.



The screenshot shows the user interface of the Interactive Driver and Vehicle Record Access application. At the top, there is a dark blue header with the Maryland Department of Transportation Motor Vehicle Administration logo on the left and the application title on the right. Below the header is a dark navigation bar with links for Home, Driver Record Search, Vehicle Record Search, Support, and Log Out. The main content area is white and titled "Support", featuring two links: "User Guide" and "Email Support".

Department of Transportation
Motor Vehicle Administration

Interactive Driver and Vehicle
Record Access

Home Driver Record Search Vehicle Record Search Support Log Out

Support

[User Guide](#)

[Email Support](#)

User Guide - The electronic version of this user guide is available at <https://egov.maryland.gov/mva/>.

Technical Support – Online form to submit support inquiries.

TECHNICAL SUPPORT

Request technical support using one of the following options:

Phone Support

Technical Support - 24 hours a day, 7 days a week call:
1-888-9MD-EGOV (888-963-3468) (toll-free)
410-990-1090



Live Help Chat

Having technical difficulties with an online service or application? For quick assistance, try **Live Help** by clicking the icon below:

[Start Your Chat](#)

Please do not provide personal or confidential information such as a credit card number, Social Security number, bank account number, etc. during your Live Chat session.



Email Support

Provide the following information.



Your Name:

Business Name: (optional)

Email:

Re-Type Email:

Contact Phone:

Description of problem:

Check this box: I'm not a robot 

[Submit Support Request >>](#)

Refunds & Credits for Motor Vehicle Record Purchases

Tyler Maryland periodically receives requests for credits/refunds from customers who have purchased electronic motor vehicle records. This document describes the criteria and guidelines Tyler Maryland will follow for requesting credits/refunds from the MDOT MVA. Tyler Maryland's policy will remain consistent with the MDOT MVA's mission to provide exemplary service by establishing specific criteria for issuing credits and/or refunds to customers who purchased motor vehicle records.

- A. Requests for credits/refunds must be submitted to Tyler Maryland, in writing at mdhelp@tylertech.com, and must include the following documentation:
 - a. The transaction date
 - b. The customer's account number
 - c. Any identifying numbers (i.e., Customer ID, tag, title #)
 - d. The reason for the request
- B. Tyler Maryland will consider refunds/credits for requests requested and issued within the preceding three (3) months only.
- C. Tyler Maryland will submit requests for credits/refunds to the MDOT MVA. The MDOT MVA will determine eligibility for refunds based on their established criteria and guidelines, transaction activity, and data reports. Transactions that MAY be eligible for a refund/credit include, but are not limited to:
 - a. Any charge incurred by the customer as a result of an application error is refundable.
 - b. Duplicate record searches entered and retrieved within two (2) business days.
 - c. Duplicate records inadvertently ordered on the same date.
 - d. Failed or invalid entries.
 - e. New customer transaction errors (limited to five (5) record searches within the first sixty (60) days of active service.) This allows the client a period of time to become familiar with using the system, the user manual, etc. An example of an error may include entering the same tag number repeatedly with different vehicle class keys, in an attempt to determine the appropriate vehicle class key.
 - f. The second and any subsequent record fees incurred for cross-referenced records. For example, a client enters a license number for Jane Doe and is charged a record fee. The client receives a message indicating the former license number is cross referenced to a new one (i.e., marital name change), and the client then enters the new license number to obtain the current record and is charged a second time. Only the second record fee is eligible for a refund.
 - g. Records that have been requested, but not received.
- D. Transactions that are NOT eligible for a refund/credit include, but are not limited to:
 - a. Record searches that result in no record found.
 - b. Record searches for driver/vehicle activity.
 - c. Record purchased and issued more than three (3) months prior to receipt of the refund request.
 - d. Incorrect data entries that result in a record being provided.
- E. Any refund/credit requests not noted above will be reviewed on a case-by-case basis by the MDOT MVA.

Credits approved by the MDOT MVA will be applied by Tyler Maryland to the customer’s CDB account. Approved refund/credit requests from customers will be credited directly to the customer invoice for the following month. Excess credits will roll over to additional month(s) until all credits are exhausted.

APPENDIX – Codes and Descriptions

| Graduated License Type Descriptions | |
|-------------------------------------|---------|
| Type | |
| 1 | GLS |
| 2 | Non-GLS |

Table 5: Graduated License (GLS) types

| Type | Driver’s License Type Description |
|--------|--|
| CNVUPD | Upgrade/Downgrade (Converted) |
| COR | Administrative Correction |
| DUP | Duplicate |
| DWNGRD | Downgrade |
| NEW | New |
| PMTCRT | Permit Correction |
| REN | Renewal |
| TEMP | Temporary |
| TRNSFR | Transferring a professional license from one linked business to another. |
| UPGRAD | Upgrade from a permit to a full license. |

Table 6: Driver’s License Types

| Code | Restriction Meaning/Purpose |
|------|--|
| A | May not be used to purchase a firearm |
| B | Corrective Lenses |
| C | Special Brakes, Hand Controls, or Others |
| C01 | Hand Controls |
| C02 | Left Foot Accelerator |
| C03 | Pedal Extension |
| C04 | Foot Controls |
| C05 | Power Steering |
| C06 | Power Brakes and Steering |
| C07 | Steering Knob |
| C08 | Direction Signals |
| C09 | Outside Mirrors Each Side (OMES) |
| C10 | Bioptic Telescopic Lenses |
| C11 | Chest Strap |

| Code | Restriction Meaning/Purpose |
|------|--|
| C12 | Tripin Steering Device |
| C13 | Remote Functions |
| C14 | Convex Mirrors |
| C15 | Pedal Block |
| C16 | Electronic Steering |
| C17 | Electronic Steering Device |
| C18 | Panoramic Mirror |
| C19 | Right Lower Leg Prosthetic |
| D | Prosthetic Aid |
| E | No Manual Transmission Equipped CMV/Automatic Transmission |
| E01 | Automatic Transmission |
| E02 | No Manual Transmission Equipped CMV |
| F | Outside Mirror |
| G | Limited to daylight only |
| J | Driver Enforcement |
| J01 | Educational Purposes Only |
| J02 | Alcohol |
| J03 | Ignition Interlock Device Required |
| J04 | Ignition Interlock Device Required or Employer's Exemption |
| J05 | Alcohol - Medical Advisory Board (DWS) |
| J06 | Employment & Educational Purposes Only (DWS) |
| J07 | Ignition Interlock Device Required (DWS) |
| J08 | Three-Wheeled Motorcycle |
| J09 | Valid in Maryland Only |
| J10 | Under 21 Alcohol Restricted |
| J11 | Mandatory Restraints All Occupants |
| J12 | Court Ordered Ignition Interlock |
| J13 | RV and Motor Homes |
| J14 | Other Restrictions |
| J15 | 3 Year Alcohol |
| J16 | Vehicles 10,000 lbs or Less |
| J17 | No P, S or H Endorsements |
| J18 | Non-Commercial Class C Only |
| J19 | Mandatory Ignition Interlock |
| J20 | Drug |
| J21 | Alcohol and Drug |
| J22 | Requires Rehab Instructor Only |
| J23 | Requires Driving Instructor Only |
| J24 | No Highway/Interstate |
| J25 | Driving Range 5 Miles |
| J26 | Driving Range 10 Miles |
| J27 | Driving Range 15 Miles |

| Code | Restriction Meaning/Purpose |
|------|---|
| J28 | Requires Rehab/Driving Instructor Only |
| J29 | Ignition Interlock - Repeat Offender |
| J30 | Nighttime Driving Requires Rehab/Driving Instructor |
| J31 | Non-Commercial Class A Authorized |
| J32 | Other |
| K | Intrastate Only |
| L | No Air Brake Equipped CMV |
| M | No Class A Passenger Vehicles |
| N | No Class A or B Passenger Vehicles |
| O | No Tractor Trailer CMV |
| P | No passengers in CMV bus |
| R | Warning-ID Theft Victim-Verify ID |
| T | Limited Term Temporary |
| U | Not Acceptable for Federal Purposes |
| V | Medical Variance) |
| X | No cargo in CMV tank vehicle |
| Z | Hearing / Speech Impaired, Air Brakes |
| Z01 | No Full Air Brake Equipped CMV |
| Z02 | Hearing Impaired |
| Z03 | Speech Impaired |
| Z04 | Hearing and Speech Impaired |

Table 7: Restriction Codes

| Code | License Class Descriptions |
|--------|-------------------------------------|
| CDLA | Commercial Class A |
| CDLAM | Commercial Class A & Motorcycle |
| CDLB | Commercial Class B |
| CDLBM | Commercial Class B & Motorcycle |
| CDLC | Commercial Class C |
| CDLCM | Commercial Class C & Motorcycle |
| CDPA | Commercial Class A Permit |
| CDPB | Commercial Class B Permit |
| CDPC | Commercial Class C Permit |
| LGCLPA | Legacy Commercial Class A Permit |
| LGCLPB | Legacy Commercial Class B Permit |
| LGCLPC | Legacy Commercial Class C Permit |
| NCLA | Non-Commercial Class A |
| NCLAM | Non-Commercial Class A & Motorcycle |
| NCLB | Non-Commercial Class B |
| NCLBM | Non-Commercial Class B & Motorcycle |
| NCLC | Non-Commercial Class C |

| | |
|--------|---------------------------------------|
| NCLCM | Non-Commercial Class C & Motorcycle |
| NCLCP | Non-Commercial C Provisional |
| NCLCPM | Non-Commercial Class C & Motorcycle |
| NCLM | Non-Commercial Class M |
| NCLMP | Non-Commercial M Provisional |
| NCPA | Non-Commercial Class A Permit |
| NCPB | Non-Commercial Class B Permit |
| NCPC1 | Non-Commercial Class C GLS Permit |
| NCPC2 | Non-Commercial Class C Non GLS Permit |
| NCPM1 | Non-Commercial Class M GLS Permit |
| NCPM2 | Non-Commercial Class M Non GLS Permit |
| NCPMOP | Non-Commercial Moped Permit |
| TMP45 | Temporary 45 Day License |
| TMP90 | Temporary 90 Day License |
| SID | State ID |

Table 8: License Class Codes

| Driver Race Descriptions | |
|--------------------------|---|
| Code | |
| ASIAN | Asian |
| BLACK | Black / African American |
| ISLAND | Native Hawaiian or other Pacific Islander |
| MULTI | Multiracial |
| NATIVE | American Indian or Alaska Native |
| WHITE | White/Caucasian |

Table 9: Driver Race Codes

| Accident Descriptions | |
|-----------------------|--|
| Code | |
| X | Driver contributed to an accident |
| F | Driver contributed to a fatal accident |
| (blank) | No Accident |

Table 10: Accident Codes

| Endorsement Descriptions | |
|--------------------------|------------------------------------|
| Code | |
| H | Hazmat Endorsement Type |
| N | Tanker Endorsement Type |
| P | Passenger Endorsement Type |
| S | School Bus Endorsement Type |
| T | Doubles / Triples Endorsement Type |
| X | Hazmat / Tanker Endorsement Type |

Table 11: Endorsement Codes

| License Document Descriptions | |
|-------------------------------|-------------------|
| Code | |
| REALID | Real ID |
| NRID | Non-Real ID |
| TEMP | Temporary License |

Table 12: License Document Codes

| License Status Descriptions (NCL or CDL) | |
|--|--|
| Code | |
| DRVCANELG | Driving privilege or credential is cancelled but this driver is eligible to re-apply |
| DRVCANNOT | Driving privilege or credential is cancelled and the driver is not eligible to re-apply at this time |
| DRVDSQ | Disqualified from commercial driving privilege |
| DRVDWN | Driving privilege has been downgraded |
| DRVELG | Driver is eligible to apply |
| DRVEXP | License is expired |
| DRVIID | Must clear the Ignition Interlock Unit |
| DRVMAB | Must clear the Medical Unit |
| DRVNOT | Driver is not eligible for this driving privilege. Check indicators for more information |
| DRVRFS | Driver refused licensure |
| DRVRPD | This customer has been reported deceased |
| DRVRVK | Driving privilege or eligibility to apply is revoked |
| DRVSUS | Driving privilege or eligibility to apply is suspended |
| DRVVLD | License is valid |
| DRVVPV | Provisional license is valid |

Table 13: License Status Codes

| Sex Descriptions | |
|------------------|-------------|
| Code | |
| FEMALE | Female |
| MALE | Male |
| UNK | Unknown |
| UNSPEC | Unspecified |

Table 14: Sex Codes

| Suffix Descriptions | |
|---------------------|-----|
| Code | |
| 1ST | 1ST |
| 2ND | 2ND |
| 3RD | 3RD |
| 4TH | 4TH |
| 5TH | 5TH |

| | |
|------|------|
| 6TH | 6TH |
| 7TH | 7TH |
| 8TH | 8TH |
| 9TH | 9TH |
| DDS | DDS |
| ESQ | ESQ |
| II | II |
| III | III |
| IV | IV |
| IX | IX |
| JD | JD |
| JR | JR |
| MD | MD |
| PDH | PDH |
| SR | SR |
| V | V |
| Vi | Vi |
| VII | VII |
| VIII | VIII |
| VM | VM |
| X | X |

Table 15: Suffix Codes

| Unit Type Descriptions | |
|------------------------|------------|
| Code | |
| # | # |
| APT | APARTMENT |
| BLDG | BUILDING |
| BSMT | BASEMENT |
| DEPT | DEPARTMENT |
| FL | FLOOR |
| FRNT | FRONT |
| HNGR | HANGAR |
| LBBY | LOBBY |
| LOT | LOT |
| LOWR | LOWER |
| NUM | NUM |
| OFC | OFFICE |
| PH | PENTHOUSE |
| PIER | PIER |
| REAR | REAR |
| RM | ROOM |
| SIDE | SIDE |
| SLIP | SLIP |

| | |
|------|---------|
| SPC | SPACE |
| STE | SUITE |
| STOP | STOP |
| TRLR | TRAILER |
| UNIT | UNIT |
| UPPR | UPPER |

Table 16: Unit Type Codes

| Code | Conviction Type | Conviction Code Descriptions |
|------|-----------------|---|
| X | Accident | Driver contributed to an accident |
| F | Accident | Driver contributed to a fatal accident |
| H | Hazmat | Violation involved hazardous materials |
| C | CDL Vehicle | Violation involved a Commercial motor vehicle |

Table 17 : Conviction Codes

| Code | Accident Code | Accident Code Descriptions |
|---------|---------------|--|
| X | X | Driver contributed to an accident |
| Y | Y | Driver contributed to a fatal accident |
| (blank) | (blank) | No accident |

Table 18 : Accident Codes

Additional Conviction and Sanction Descriptions

MDOT MVA has a thorough list of legacy and newly implemented codes and descriptions for Convictions and Sanctions. That list can be found at <https://egov.maryland.gov/mva/> under Resources.